

GoZoe Wireless Condition of Comprehensive Service Agreement

1. A site survey will be required to determine equipment necessary for a successful wireless connection to the Internet by Gozoe Wireless L.L.P. Customers will be advised in the form of a written Work Order, of the specific arrangements necessary to provision of service. In particular, customer will be advised if charges in addition to the regular installation Fee will be necessary for the successful installation. If the customer approves additional costs required for equipment and labor, the customer will be expected to pay for those additional fees at time of successful installation. The customer will then indicate by signature/date whether to accept or deny quoted service and prices with Gozoe Wireless L.L.P. If customer then agrees to the site survey and Summary fees and monthly charges, authorization is granted for the completion of the installation. If the customer does not agree with such charges, then the Comprehensive Services Agreement becomes null and void.
2. If the site survey determines that a successful wireless connection to the Internet is not feasible, the customer and Gozoe Wireless L.L.P. will not be liable for continuation of any contractual obligations.
3. Upon successful connection to the Internet by Gozoe Wireless L.L.P., the customer will pay Installation fees at the receipt of service. Monthly connectivity fees will be billed a month in advance. Customer agrees to pay these fees in a timely manner according to the Acceptable use and billing policies. Accounts will be considered delinquent after 7 days from due date. Gozoe Wireless L.L.P. will discontinue service after the 7 th day and there will be a reconnection fee to resume service.
4. Gozoe Wireless L.L.P. maintains all ownership of all installation equipment and is responsible for all normal repairs or adjustments other than those caused by inappropriate use of equipment, obvious tampering with equipment, or force majeure. If a customer damages the equipment, more than normal wear and tear, then the customer is responsible for the replacement cost of such equipment. No loss or damage of equipment in such circumstances shall remove customer from obligation for contract agreements. This all is only applicable to customers on the rental agreement, obviously if customer buys the equipment he is solely responsible for the equipment.
5. If the customer is in default of any agreement terms, the customer shall return equipment to Gozoe Wireless L.L.P. in good condition, considering normal wear and tear, or shall be liable for the full purchase price as stated at the time of this agreement.

Customer shall indemnify and hold Gozoe Wireless L.L.P. harmless from any and all claims, actions, damages, and liabilities, including attorney's fees, resulting from the use of equipment, service connectivity, or installation.